

Case Study

Client: Rotherham Titans

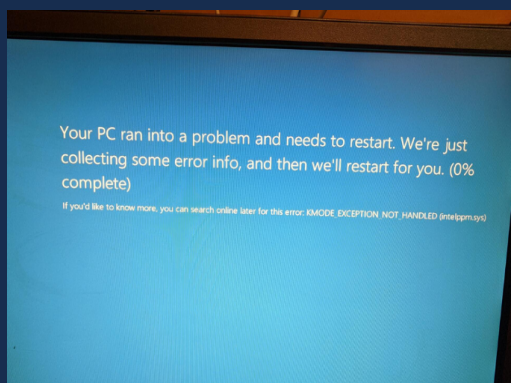
Sector: Sport (Rugby)

Location: Rotherham

Project: Emergency IT
Support



"It is fair to say Affinity exceeded our expectations."



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The Client

Rotherham Titans is a professional rugby union team founded in 1923 and are currently playing in the English rugby union league system.

The Challenge

The Titans returned to their offices at Clifton Lane after being temporarily closed due to lockdown to discover issues with their server.

The Solution

Our engineers visited Clifton Lane after the Titans couldn't get their server up and running and quickly discovered after some diagnostic work that a Windows Update was the culprit.

After applying the update and some cleaning up of the server we were able to get it back up and running to leave the Titans able to work on their network again.

The Feedback

General Manager Tony Jenkinson said "Great service and support from sponsors Affinity IT today.

We returned to work after lockdown to discover we couldn't access our server. Nick arrived on time and quickly diagnosed the issue and got us up and running.

He also tidied up our server room which had some redundant kit still plugged in and consuming power.

It is fair to say Affinity exceeded our expectations."