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Case Study

Client: Sheffield Eagles Sector: Sport (Rugby

League)

Location: Sheffield

Project: IT Support



"It's all about the people mainly and the by-product of this is a great, efficient and personal service!"

0114 362 7000

https://affinityit.co.uk

The Client

The Sheffield Eagles are a professional rugby league club that play in the Betfred Championship. The club currently play their home games at the Keepmoat Stadium in Doncaster whilst their new home is being built in Sheffield at the Olympic Legacy Park, however their head office is in Sheffield.

The Challenge

The club was looking to upgrade and future-proof its limited IT requirements for a more effective and structured service, whilst ensuring they were fully compliant with all legislation.

The Solution

As a professional sports club they needed a solution to work for them as a whole both in the office, remotely at clients, at the training facilities and at away games as well as home fixtures.

The Feedback

Commercial Director Mark Hannigan said: "It wasn't about the product or service initially, it was about the people. The first meeting and the willingness to forge a 2 way relationship meant we had total confidence in whatever solution would be recommend. We were not wrong with this thought.

As we said it's all about the people mainly and the by-product of this is a great, efficient and personal service! I can't say we didn't have (expected) teething issues with the system but they were all dealt with quickly and efficiently.

Now we have all of our IT infrastructure in place it is collaboratively structured, easy to use, compliant and most of all efficient!"